



FSU Training 2025

Develop your skills in representing
our members

Individual Representation Training

Course Aims:

1. Learn about different types of personal cases and representation;
2. Develop your skills in representing members; and
3. Contribute to the unions knowledge of contemporary workplace challenges.

Agenda:

9.30 – Registration

10.00 – The different types of cases

10.30 – The administration of cases

10.30 – Preparing for cases

11.00 – Coffee

11.15 – Grievances in detail

1.00 – Lunch

2.00 – Disciplinary in detail

3.00 – The different institutions for cases

4.00 – Finish up